



## Transcript Services

### Multiple Benefits for Your Learners and Your School



The Clearinghouse's flexible, innovative and free **Transcript Services** are a perfect fit for your needs and those of your learners. Our best-in-class transcript ordering experience is configurable, branded, multi-device, and WCAG AA-accessible.

We also provide in- and out-of-network electronic transcript and data exchange; secure print fulfillment; real-time reporting; state-of-the art security; customer support for you and your learners; and real-time integrations for any SIS, including mostly hands-off transcript processing and fulfillment when you opt for our FASTEST integration.

Plus, with our unique line of FAST, FASTER, and FASTEST transcript solutions, you can choose the service level that's right for you.

## Learner Benefits

### Time-Saving Convenience

- Access to our Next Generation Transcript Experience ordering, **up to 50% faster than existing ordering solutions, that provides electronic delivery in 15 minutes or less**
- Ability for admissions offices, registrar offices, and educational organizations to order transcripts on behalf of learners with their consent
- Online upload and managing of additional documents to send with transcript
- Built-in AMCAS/LSAC/Liaison CAS functionality enabling immediate electronic transcript delivery for application services (without an additional document)
- Paperless consent
- Full integration with Clearinghouse's free Myhub<sup>SM</sup> learner portal or SSO integration with your school's student portal

### Around-the-Clock Availability

- 24/7 online ordering and order tracking
- Automated confirmations, updates, and problem notifications
- Instant text alerts
- Seamless accessibility on any device
- Real-time learner and hold verification and future degree/term check during the order
- WCAG level AA accessible

To get started, talk to your Clearinghouse rep, visit, [theclearinghouse.help/refs](https://theclearinghouse.help/refs)



## School Benefits

### Easy-to-Use Admin Console, Real-Time Reporting

- View and process requests to meet your business needs using multiple search and filter criteria
- Gain valuable insights through real-time usage reports
- Learn which schools your learners are sending transcripts to the most, why learners are ordering transcripts, most popular delivery method, and more
- View fees and surcharge remittances and any credits or fee reductions submitted by your institution

### Free to Your School

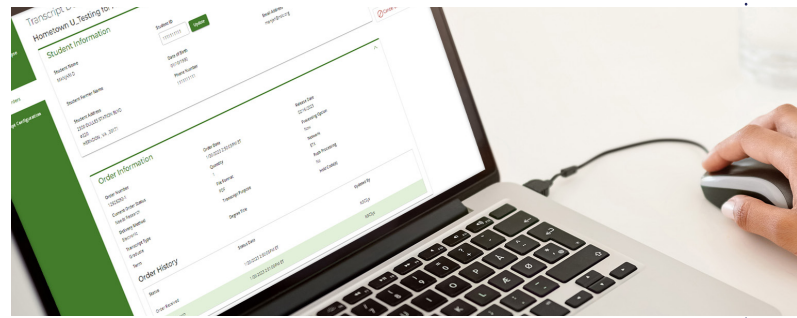
- Free Transcript Ordering, which automates all processing steps: order collection, order management, status notification, and more
- Free unlimited electronic transcript delivery and exchanges, including the Clearinghouse Electronic Transcript Exchange (ETX), SPEEDE and more
- Free “touch-free” electronic processing and delivery, for any Student Information Systems (SIS)

### Generate Revenue

- Generate additional revenue by adding a surcharge to the transcript fee paid by requestors
- Realize a steady income stream that stretches limited budget resources

### Cut Costs, Save Time

- Touch-free transcript fulfillment for 90 to 95% of orders
- Fully automated and integrated solutions
- Meets learner expectations: **Transcript in minutes NOT days**
- Eliminates manual data entry of order information – automation enters data directly into your SIS
- Outsource printing and mailing of transcripts using our print fulfillment service, NSC SecurePrint<sup>SM</sup>
- Bundle with your diploma services



### Protect Your Learner Information

- Secure 24/7 access
- Solutions that facilitate your institution's compliance with FERPA
- Global electronic transcript delivery and exchanges — securely, of course!
- Gold standard digital security and document control
- Most secure print-to-mail fulfillment available via NSC SecurePrint<sup>SM</sup>
- State-of-the-art security tested regularly to protect you and your learners
- Disaster recovery plans and service backup processes in place

### Multilayered Support and Service Options

- Single point of contact for service implementation
- Single point of contact AFTER service implementation
- Dedicated customer service for you, your students and alumni
- 24/7 support for students and alumni via online self-help and chatbot
- Turnkey custom design and implementation, in as little as 48 hours for basic Transcript Ordering with no programming required
- Freedom from long-term contractual commitments

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