

Student Self-Service provides schools with the ability to allow students easy and free access to perform a wide range of enrollment verification activities.

Benefits of Student Self-Service

- Print a Clearinghouse enrollment verification certificate that can be mailed to a health insurer, housing provider, or other organization needing proof of enrollment.
- View the electronic deferment and notification forms sent to the student's lenders.
- View enrollment information held by the Clearinghouse (e.g. enrollment information provided by the school).
- View enrollment information sent to student service providers, either as requested by the student or by the service provider with the student's consent.

How Student Self-Service Works

Students/alumni log into the school's secure website and access a link to the Student Self-Service portal, which will take them to the Clearinghouse Student Self-Service landing page. On the landing page, the student has multiple options for viewing or downloading their enrollment/deferment related information, as well as the potential to access their school's transcript ordering page (if applicable).

Things to Know About Student Self-Service

- Additional Certificates Along with enrollment certifications, a school may choose to also offer Advanced Registration or Good Student Discount certificates by sending in Advanced Registration files or the Good Student Discount Eligibility indicator on their enrollment files.
- **School Referral URL** If your school updates the URL where your students access the Student Self-Service portal, you will need to provide us with the new URL.

Please see <u>help.studentclearinghouse.org</u> for additional assistance

Please note: In December 2021, the Clearinghouse announced that Student Self-Service is being sunset. We suggest that schools review our Myhub service, which has many of the same features and much more.

Clearinghouse Student Self-Service sunsetting announcement

Myhub service information

Contacting Us

Customer Service – service@studentclearinghouse.org

