MyHub

Myhub is a secure online platform where learners can access their verified education records from all colleges and universities participating with Myhub, as well as online and industry-based credentials earned from industry providers.

Benefits of Myhub

- Supports student mobility by providing learners with a centralized, authentic and independently validated record of their learning experiences in a single, secure digital locker.
- Saves an institution time by providing students direct access to request enrollment certificates, order transcripts, order and view institution-awarded digital credentials and import professional digital badges.
- Prepopulates the learner's digital locker with data previously submitted to the Clearinghouse and our partners.

How Myhub Works

Learners can access Myhub via Single Sign On integration with an institution's student portal or social login access (Google or LinkedIn). Students will be prompted to establish multi-factor authentication to receive a security code when accessing Myhub. Once a student logs into the Myhub dashboard, they will see cards for quick access to actions they can take, including: viewing enrollment records, verification events and degree information; downloading certificates; connecting to Credly or Badgr accounts to display credential badges; ordering transcripts; and requesting diplomas (if applicable).

Things to Know About Myhub

- **IDs Required** – Student IDs must be submitted for 80% or more of the students in the data the institution reports to the Clearinghouse. If Student IDs are not submitted, the institution must provide Date of Birth or SSN in its SAML token.
- **Additional Options** – Institutions have several configuration options, including displaying: Institutional or Clearinghouse logo on Enrollment and Advanced Registration certificates, Anticipated Graduation Date on Enrollment certificates, Optional term status information on Enrollment and Advanced Registration certificates, and Messaging for Enrollment and Advanced Registration certificates.

Please see help.studentclearinghouse.org for additional assistance

Training Webinars & Help

- MyHub FAQs

Roles to Know

- **Myhub IT Administrator** – Authorized to request changes to Single Sign On configuration options required for establishing and maintaining connectivity with an institution's student portal.
- **Myhub Publicized Contact** – Students will see this role's contact information in Myhub for questions about academic records or updates.
- **Myhub Service Administrator** – Authorized to request changes to Myhub service options and configuration settings.
- **Myhub Staff** – Authorized to access support and reporting functionality in Myhub.

Contacting Us

Myhub general questions – service@studentclearinghouse.org

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