



## Empower lifelong learning



Providing learners with access to their credentials has never been more essential or challenging. **Myhub<sup>SM</sup>** makes it easy for your learners to access all their verified academic records and achievements, as well as online and workplace-based learning credentials in one place throughout their lives.

Plus, as new Myhub capabilities are added, your learners will enjoy access to them — without your institution having to do anything at all.

### Why Use Myhub<sup>SM</sup>?

- Designed to become the best skills gap and attainment gap closing engine
- Secure single sign-on access for learners via your student portal credentials (authenticated social login also available)
- Authentic, unaltered learner records from the partner you trust
- Transparent learner record visibility at no expense to your institution
- No need to submit new data! Myhub makes the data you already submit to the Clearinghouse available to your learners.

### How Your Learners Can Use Myhub<sup>SM</sup>

- View their comprehensive education records
- Download enrollment certificates and advanced registration certificates with your institution's logo/watermark
- Order transcripts via the **Next Generation Transcript Experience** — up to 50% faster than other transcript ordering solutions
- Order and view institution-awarded digital credentials from CeDiploma<sup>®</sup>
- Import and showcase professional digital badges from Credly's Acclaim platform



To get started, talk to your Clearinghouse rep, visit [theclearinghouse.help/rep](https://theclearinghouse.help/rep)s



National Student  
Clearinghouse<sup>®</sup>



# FAQs

## Q: How is Myhub different from my institution's comprehensive learner record (CLR)?

A: Unlike your institution's CLR, Myhub provides your students with access to their entire academic record from all the institutions they've formerly attended. In addition, Myhub gives your students access to verified credentials earned from industry providers using Credly's Acclaim platform. Users can order transcripts via the Next Generation Transcript Experience — up to 50% faster than other transcript ordering solutions — as well as order and view institution-awarded digital credentials from CeDiploma®.

## Q: Which Clearinghouse services must my institution participate in to use Myhub and are there any other qualification criteria?

A: Participation is required in one of the following: Enrollment Reporting or DegreeVerify.

**Student IDs must be submitted** for 80% or more of the students in the data the institution reports to the Clearinghouse. If student IDs are not submitted, the institution must provide date of birth (DOB) in its SAML token.

If you do not participate in any of the required services or submit either student ID or DOB, the Clearinghouse will not have any student records from you that we can match and present to Myhub users. As a result, your students and alumni will not be able to access Myhub.

## Q: How do we implement Myhub?

### A: Legal documentation:

- Sign the Clearinghouse's Master Service Agreement (MSA)
- Sign the Myhub Statement of Work (SOW)

### 3-Step Implementation:

- Set up and test single sign-on (SSO). This may require IT assistance.
- Send us your institution's logos (for application and certificates)
- Provide your contact information for student/alumni questions

## Q: What are the benefits of having Transcript Ordering connected to Myhub?

A: Myhub has a seamless integration with the Clearinghouse's Next Generation Transcript Ordering Experience. This includes the capability to pre-populate up to 14 different personal identifiers during ordering, further optimizing the industry's most efficient transcript ordering solution.

## Q: How are my students authenticated when accessing Myhub from Google or LinkedIn?

A: Students and alumni accessing Myhub from a social account for the first time must complete an online registration process that pings our student record database and industry-leading identity authentication technology to find a match. Once a single match is found, the student is presented with a series of challenge questions based on their academic and/or personal history, which only the student would know. If the challenge questions are answered successfully, the student or alumnus is granted access to the record with which he or she was matched.

## Q: What features are available in Myhub today?

A: Once you activate Myhub, your students and alumni can access the following information and services, depending on your participation in each of the services.

Myhub Page/Feature	Service Participation
Enrollment History	Enrollment Reporting
Degrees Earned	DegreeVerify
Courses	Reverse Transfer
Colleges Attended	Enrollment Reporting, DegreeVerify, or Reverse Transfer
"TRANSCRIPT" button	Transcript Ordering
Digital Credential thumbnail and "Get CeDiploma" link	CeDiploma, provided by Paradigm, Inc.
Verified digital badges in Credentials section	Digital credentials, provided by Credly Acclaim platform
Enrollment certificates	Enrollment Reporting
Advanced Registration certificates	Enrollment Reporting and optional submission of Advanced Registration data

## Q: Does the course and grade data my institution reports for Reverse Transfer have to be displayed in Myhub?

A: No, your institution can elect to prevent the course and grade data it provides to the Clearinghouse for Reverse Transfer from displaying in Myhub.

## Q: Is the Enrollment and Advanced Registration certificate feature in Myhub the same as in Student Self-Service?

A: Yes, the Enrollment and Advanced Registration certificate feature is the same, but with an enhancement. Exclusively for enrollment certificates generated by Myhub, your institution can replace the Clearinghouse logo watermark with your institution's logo.

## Q: What does it cost to participate in Myhub?

A: Myhub is free to institutions and their learners.

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